# avonova

# Get started guide





## Get started with Eyr - Doctor and psychology by mobile

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		Home Physicians Inbox My account		
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Access eyr from avonova.eyr.md download from App Store	Log in with BankID	Select "My Account" and then "Payment methods"	Add insurance or membership (only done once)	Select Avor

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### Get started with Eyr - Doctor and psychology by mobile

9:41 Insurance or discount	9:41 Home	9:41 Select payment method X	9:41	9:41 🕈 🖿
<b>CVONOVCA</b> As a customer with the Avonova Assist subscription, it is free for you to use Eyr. Add the Eyr code that you received from Avonova in the field below. If you have not received a code, please contact Avonova Customer Service at +46 10 25 26 006 or kundeservice@avonova.no	What can we do for you?         Image: Talk to a doctor	Talk to a doctor Video consultation	and sorders	Documents >
	😴 Talk to a psychologist >	Today at 12:15 PM  With doctor Werner Sævland		Treatment tools 21 >
	Your orders	The second secon		
Code Add	Your orders will show up here	Choose payment method		
	How Eyr works Learn about our offerings and services Learn more	Halima Cha	Halima Chaudhary	You have no messages
	Add your information		Flip Camera Mic End	
	Home Doctors Inbox My account	Confirm order		Home Physicians Inbox My account
• 6	7	8	9 •	• 10
Type in code: "Assist" (only first time using the αpp)	Book a consultation with either a doctor or a psychologist	Select Avonova as payment method and confirm order	Doctor or psychologist will call you via the app when your consultation starts	Receive messages, referrals, or medical certificate directly in the app

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### Do you need help with our services?



Contact Eyr by chat, email, or give us a call. The fastest way to reach our support team is via chat.

Support is available 365 days a year, during our opening hours.

You will find contact details under "My account" page in the application

ul 🕆 🔳 .ul 🕿 🔳 9:41 9:41 Help & contact My account < Christoffer Aadalen Name Date of birth 7/31/1990 Gender Male Our Support team can help you with bookings, refunds and general questions. Please do not share personal medical Payment methods > information when contacting Support. **Opening hours:** Account details > Mon – Fri 8:00 AM - 10:00 PM Sat – Sun and holidays 10:00 AM – 10:00 PM ۲ Language English >  $\sim$ Send an email support@eyr.md - Change PIN > Call Support Fingerprint or Face ID 6 23 89 86 06 FAQ and Chat  $\square$ Help & contact Read answers to frequently asked questions and chat with Support Terms and privacy policy Ê 8 Home Physicians Inbox My account