

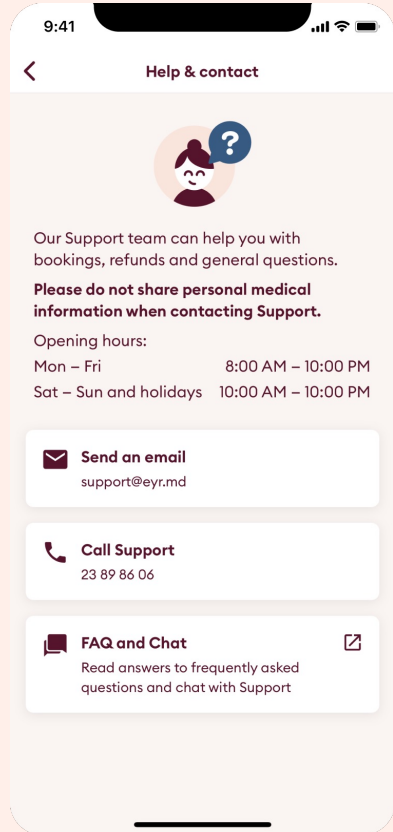
avonova

Get started guide



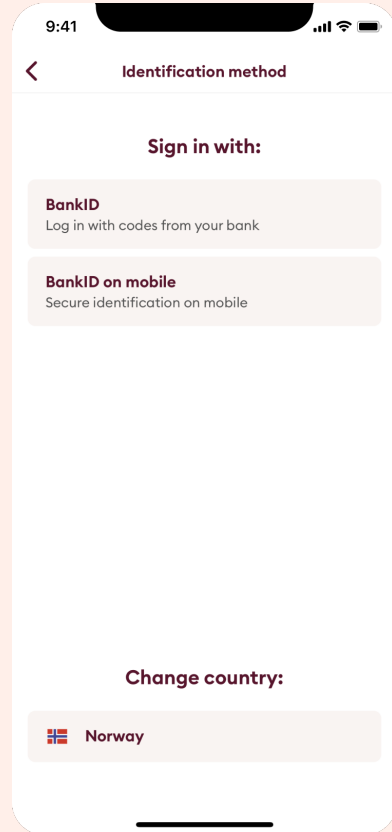
e eyr

Get started with Eyr - Doctor and psychology by mobile



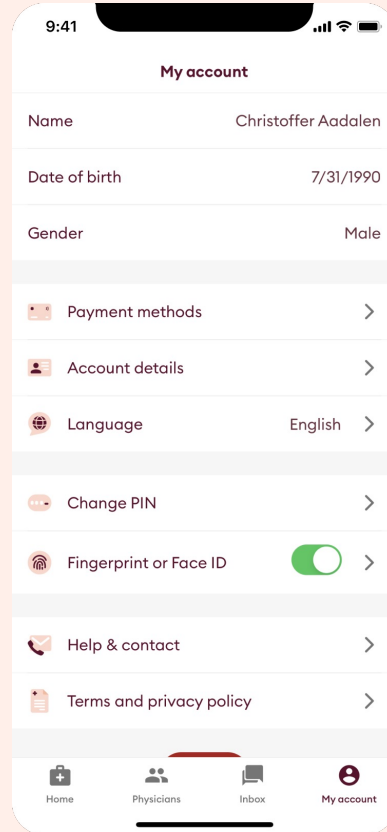
1

Access eyr from
avonova.eyr.md
or download from App Store
or Google Play



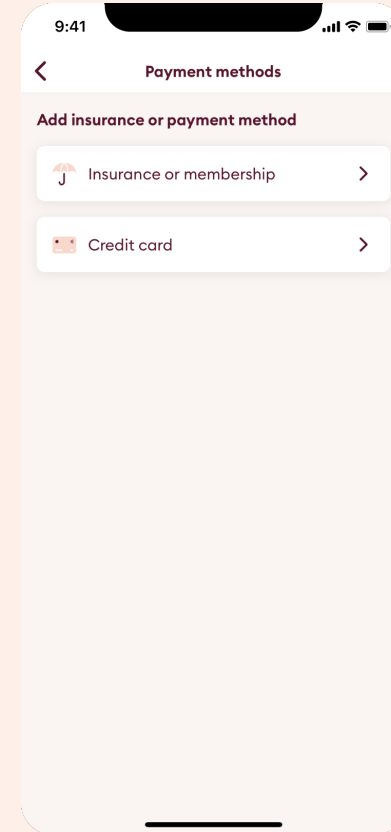
2

Log in with BankID



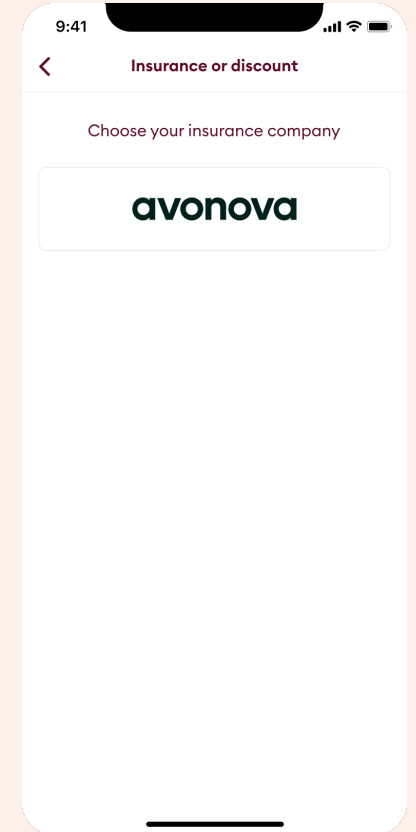
3

Select "My Account"
and then
"Payment methods"



4

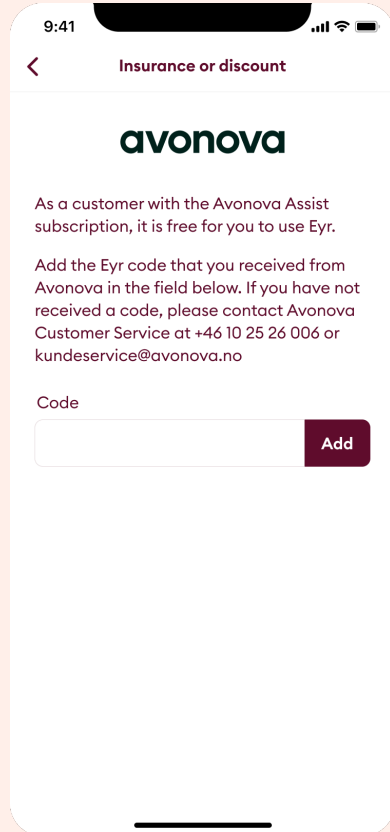
Add insurance or
membership
(only done once)



5

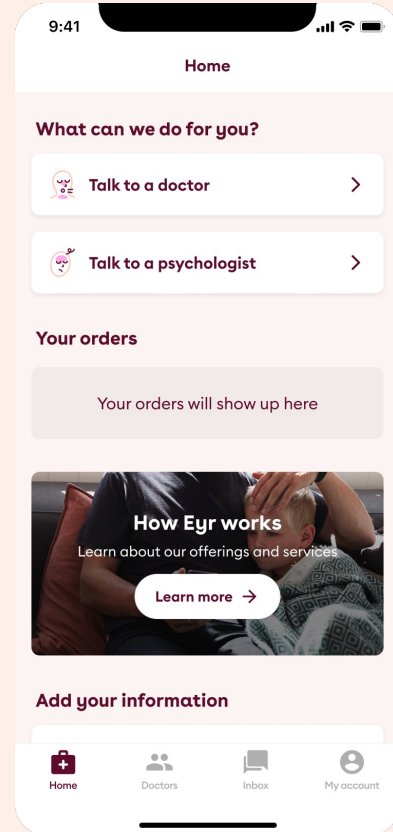
Select Avonova

Get started with Eyr - Doctor and psychology by mobile



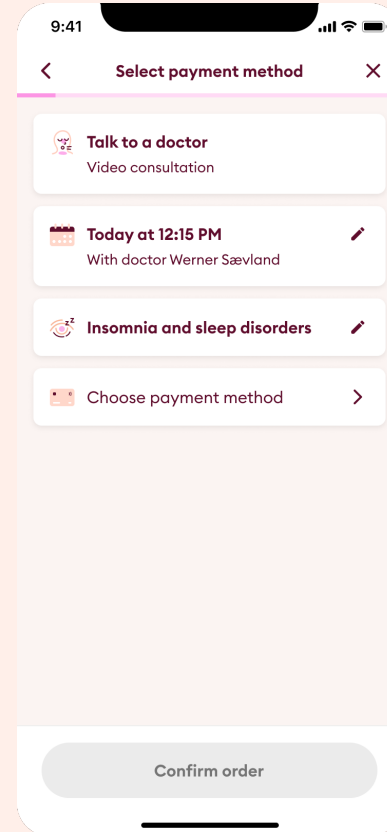
6

Type in code:
"Assist"
(only first time using the app)



7

Book a consultation
with either a doctor or a
psychologist



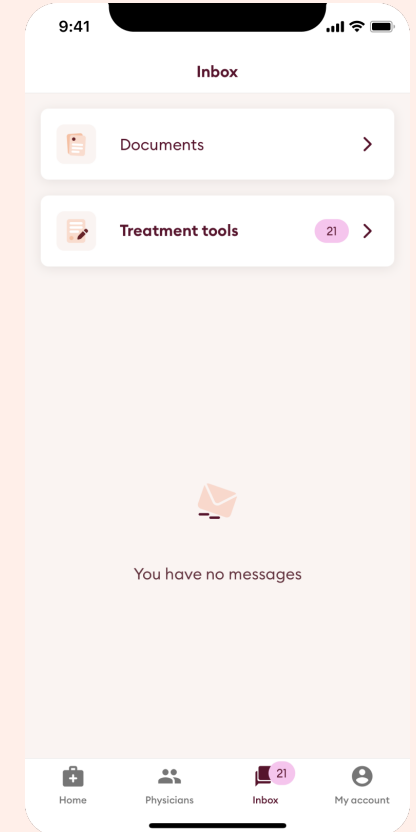
8

Select Avonova as
payment method and
confirm order



9

Doctor or psychologist
will call you via the app
when your consultation
starts



10

Receive messages, referrals,
or medical certificate
directly in the app

Do you need help with our services?



Contact Eyr by chat, email, or give us a call. The fastest way to reach our support team is via chat.

Support is available 365 days a year, during our opening hours.

You will find contact details under "My account" page in the application

